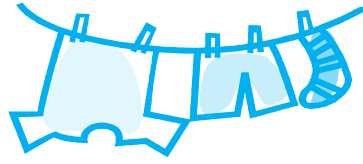
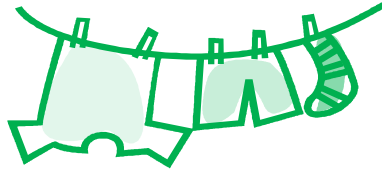
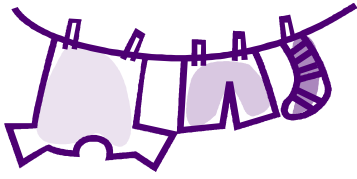


# The Clothesline



## Hypoallergenic Linen

The term “hypoallergenic” was developed and used by the cosmetic industry as a marketing tool to compare against previous cosmetic formulations that lead to skin irritations in some people. The term is now more widely used to describe other personal skin care items such as soaps and lotions.

The wash process at COMTEX uses an alkaline product to build pH to allow for proper soil removal. Detergent aids in soil removal and prevents redeposition of soil on the fabric. The bleaching process will remove fabric stains. After a series of rinses to remove residual chemical, the product is finished with fabric softened and soured to the pH of human skin (5.5 – 6.5). The linen is tested for pH on an ongoing basis to ensure that it falls in this range to ensure no negative impact on sensitive skin.

In essence, COMTEX wash process renders all linens hypoallergenic and customers can be assured that the ongoing titration testing and proof delivery dispensing systems halt any variations from standard that could impact patient skin sensitivity.

COMTEX

March 2016

Special points of interest:

- Hypoallergenic Linen
- Your opinion counts
- Quality Control
- Linen Tip of the Month
- Empty your pockets

## OUR MISSION:

**TO PROVIDE THE HIGHEST QUALITY AND COST EFFECTIVE LAUNDRY AND LINEN SERVICE POSSIBLE TO HEALTHCARE FACILITIES IN OHIO.**

**WE OPERATE A THRIVING, DYNAMIC AND EFFICIENT LAUNDRY AND LINEN SUPPLY FACILITY.**

WE:

- ARE A TEAM
- EXCEED OUR CUSTOMERS' EXPECTATIONS
- INSIST ON QUALITY
- VALUE AND RECOGNIZE OUR TEAM MEMBERS AND ALLIANCES
- PROVIDE A CLEAN, SAFE, AND SUPPORTIVE WORKPLACE
- ARE COMMITTED TO MINIMIZING OUR CARBON FOOTPRINT

## Your Opinion Counts!

COMTEX will be sending out soon a Customer Satisfaction Survey. We appreciate your time in helping us complete this annual review. COMTEX looks over every concern and comment sent in, so please let us know how we are doing. This is your chance to have your voice heard. Thanks in advance for your participation!

## Linen Tip of the Month

Waste Disposal is **EVERYONE'S** Responsibility!

Please assist our laundry partners by appropriately disposing of waste items including:

- electrodes and other adhesives
- rubber exam gloves
- disposable incontinence and wound care items
- trash
- anything ***other than linen***

These items will clog laundry dryer drums, which increases the need for costly maintenance and could potentially cause a fire. **PLEASE** help alleviate this hazard by disposing of these articles correctly.



## Empty your pockets!

- ◆ Remember to empty out those pockets before you put your scrubs in the linen hampers. Pens, lipsticks and markers can all leave permanent stains on linen and increase spending for replacements.
- ◆ Also check for syringes and other sharp items.
- ◆ Personal items may be left in scrub pockets — be sure to check for your valuables!

## Customer Service Phone Numbers

Kelly Quickert-614-453-9282 \* cell 614-940-3214

Oana Urian-614-453-9278 \* cell 614-570-8849

## Lost and Found

If you are missing any items, please call us immediately and let us know.

Contact: Amanda Dunn at 614-453-9011 or [adunn@comtexlaundry.com](mailto:adunn@comtexlaundry.com)